

Qualitative Research Interview Schedule

A Comprehensive Comparative Study Between the United Kingdom and Taiwan: Public Private Collaboration and Cooperation in Tackling Large Scale Cyber Attacks

Section A – Basic Information

1. Which one does your unit that you work for belong to?
 - ☐ Public sector (If you choose this, please only complete section A, B, C and D)
 - ☐ Private cyber security providers (If you choose this, please only complete section A, E, F and G)
2. What unit do you work for?
3. How long have you been working for the unit?
4. What position do you hold within the unit?
5. What are your main responsibilities?

Section B – Cyber Security (For public sectors)

1. What are the major cyber attacks in the UK? What are the modus operandi? Could you give some examples?
2. What are the major targets of cyber attacks in the UK? What are the reasons?
3. What are the factors affecting the cyber security in the UK? Could you give some examples?

Section C – Cyber Defence strategy (For public sectors)

1. What are the overall cyber security plan of the UK government? How do you evaluate them?
2. What are the current cyber threat precaution strategies? How do you evaluate them?
3. Following question 2, what else can be improved?
4. What are the current cyber defence strategies against ongoing cyber attacks? How do you evaluate them?
5. Following question 4, what else can be improved?
6. What are the current review and the reflection measures of the post-cyber attacks? How do you evaluate them?
7. Following question 6, what else can be improved?
8. How do you describe the general awareness of cyber security among the general public?
9. What are the current governmental plans of cyber security education for the general public? How do you evaluate them?
10. What are the current governmental cultivation plan of future cyber security talents in schools and out of school? How do you evaluate them?

Section D – Public-Private Partnerships (For public sectors)

1. What do you think about the idea of public-private partnerships in terms of cyber security? Does that help in terms of cyber security?
2. In general, what are the current public-private sector cooperation mechanisms in terms of cyber

security in the UK?

3. Following question 2, How do you evaluate them?
4. Following question 2, what else can be improved?
5. Does the unit you work for implement any public-private partnerships in terms of cyber security?
6. Following question 5, How do you evaluate them?
7. Following question 5, what else can be improved?

Section E – Cyber Security (For private cyber security providers)

1. What are the major cyber attacks in the UK? What are the modus operandi? Could you give some examples?
2. What are the major targets of cyber attacks in the UK? What are the reasons?
3. What are the factors affecting the cyber security in the UK? Could you give some examples?

Section F – Cyber Defence strategy (For private cyber security providers)

1. What techniques and services that you provide to your customers in the field of cyber security?
2. Who are your major customers?
3. What are the major reasons that make your customers come to seek your service?
4. In what aspect do you think that your customers are insufficient the most in the field of cyber security?
5. What are the common cyber attacks that you deal with?
6. When cyber criminals break through the defence you set, what are the mechanism for harm reduction and incident management?
7. How do you describe and evaluate the cyber resilience of your techniques and services you provide?
8. Among techniques and services that you provide, in what aspects do you think are insufficient?
9. Following question 6, what do you think can be helpful to make up such insufficiencies?
10. In what aspects do you plan to improve the techniques and services you provide?

Section G – Public-Private Partnerships (For private cyber security providers)

1. What do you think about the idea of public-private partnerships in terms of cyber security? Does that help in terms of cyber security?
2. As you know, what are the current public-private sector cooperation mechanisms in terms of cyber security in the UK?
3. Following question 2, How do you evaluate them?
4. Following question 2, what else can be improved?
5. Does the unit you work for implement any public-private partnerships in terms of cyber security?
6. Following question 5, How do you evaluate them?
7. Following question 5, what else can be improved?